

Wood Door Warranty



There are no warranties that extend beyond this warranty, and Unique Custom Doors LLC's sole responsibility under this warranty is as stated herein. Unique Custom Doors LLC has not made and does not hereby make any other representation or warranty of any kind or nature, direct or indirect, expressed or implied, as to any matter whatsoever, including without limitation, merchant, design, quality, durability, or fitness for any particular purpose, except as may be required or imposed by governmental authority, or as may be provided directly by the manufacturer of any product to a customer. Wood doors manufactured by Unique Custom Doors, LLC and services provided by Unique Custom Doors LLC by their authorized contractors are warranted for 1 year from the date of shipment to be of good material and to be free of defects in original materials while in used and stored by recommended purposes. Unique Custom Doors LLC shall not be held liable for consequential, indirect damages, or for any amount excess of Unique Custom Doors LLC's original price for the item involved. The sold liability of Unique Custom Doors LLC is for the replacement or repair, at the discretion of Unique Custom Doors LLC, of any work or material provided by Unique Custom Doors LLC which is found to be functionally or structurally defective.

THE FOLLOWING ARE NOT TO BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS LIMITED WARRANTY:

- Natural variations in the colors of the wood or in the texture and grain wood. Wood is a natural product and variation in color, pattern and grain within a species is normal and not a defect, therefore Unique Custom Doors LLC does not guarantee that the finished products will match the color, pattern or grain throughout the unit when finished.
- Wood doors are susceptible to expansion and contraction caused by temperature and humidity variations. Small surface cracking, slight shrinking and/or cupping may cause tiny cracks at the joints which may occur under certain conditions. These deviations from perfection are not considered flaws.
- Warp shall not be considered a defect unless it exceeds 3/8 " in the plane door.
 - Doors wider than 3'6" or higher than 8' (1-3/4" or 2-1/4" thickness) are not warranted against bow or tips.
 - Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung.
 - The term warp shall include bow, cup and twist in present in a door, the following method must be used; bow, cup and twist are measured by placing a straightedge, taut wire or string on the suspected concave face of the door at any angle (i.e. horizontally, vertically, diagonally). The measurement of bow, cup and twist is made at the point of maximum distance between the bottom of the straightedge, taut wire or string and the face of the door.
 - Action on any claim for warp may be deferred at Unique Custom Doors LLC option for a period not to exceed e eight months after delivery to permit the door in question to acclimate to temperature and humidity conditions.
- Panel shrinkage o panel misalignment or shrinkage is not considered a defect. Panels are designed to float and can be realigned. Occasional touch ups may be necessary. These deviations from perfection are not considered flaws.
- Uneven spacing between components that does not affect functionality of the door.

FREE 1 YEAR SERVICE TERMS:

For doors used in an exterior application, other than as specified herein,, this warranty shall survive for one (1) year after the date of shipment from Unique Custom Doors LLC. This warranty applies to doors properly sealed, finished and, in the case of exterior applications, hung in a location protected from exposure to direct sun or rain under normal conditions as recommended by Unique Custom Doors LLC.

LIMITED HARDWARE WARRANTY (IF APPLICABLE):

If applicable, Unique Custom Doors LLC does not hold warranties on EMTEK, DELTANA,BALDWIN, HOPPE, KEYTIGER, and FIRST IMPRESSIONS hardware products. All hardware products will have the original manufacturer's warranty and be subject to the manufacturer's terms and conditions. Any hardware exchanges do not have delivery coverage under their warranty. As such delivery charges to replace the hardware will be at the cost of the customer.

LIMITED GLASS WARRANTY (IF APPLICABLE):

All glass products will have the original manufacturer's warranty and be subject to the manufacturer's terms and conditions. NO GLASS IS CONSIDERED FLAWLESS. All glass products will be tested to the current glass industry's standards and the original manufacturer's warranty prior to installation. Glass is considered to be without defects if scratches and inclusions cannot be seen from a minimum distance of 11 feet under normal lighting. Intense or direct sunlight, lanterns, and torchlight are not considered normal lighting.

Typically for a period of 1 year from the date of installation of glass panel, only against permanent failure of the hermetic seal, can be directly attributed to defective manufacturing. This warranty does not apply if the failure of the seal is caused by an Act of God, damage because of exposure to corrosive fumes or condensates, or damage resulting from excessive stress from movement of the structure, glass distortion or brokerage, mishandling or by any other cause whatsoever no within the manufacturer's exclusive control, and shall not apply unless the failure occurs and claim is delivered to us within 8 months of the date of installation.

Any glass exchanges do not have labor coverage under their warranty. As such labor charges to replace the glass be at the cost of the customer. Additional costs may be involved if glass replacement cannot be done without damaging molding casing of the door. By replacing the glass in a door, the replacement seal may not be as strong as the original seal. This not a defect, but a variation due to how the seal was cured.

DISCLAIMER AND LIMITATIONS OF LIABILITY

Unique Custom Doors LLC shall not be liable for failure or delay in delivery occasioned by labor disputed, war, riots, insurrection, material shortages, force majeure, or other causes beyond Unique Custom Doors LLC control; or for incidental or consequential damages arising from any breach of contract as defined in the uniform commercial code, to the full extent of the law. This warranty is not subject to oral cancellation or change.

There are no warranties that extend beyond the foregoing, and the manufacturer's sole responsibility under this warranty is as stated herein. It shall not be liable for consequential, indirect or incidental damages, or for any amount more than the manufacturer's price for the shipment involved, whether the claim is for breach of warranty or negligence.

Unique Custom Doors LLC will not pay any cost to remove defective doors or to install new doors. Unique Custom Doors LLC is not responsible for any finishing costs or consequential damage. Risk of loss of any materials furnished by Unique Custom Doors LLC shall be at Unique Custom Doors LLC responsibility until the time of shipment to Customer or Customer.

The customer must inspect each door immediately upon receipt. It is the Customer's responsibility to approve and sign off on the condition of the doors at the time of delivery. Customer's will accept all risk, loss, or damage immediately after installation and signed acknowledgment of the door's condition.

If products or services are found to be covered under the Terms and Conditions of Unique Custom Doors LLC's warranty, Unique Custom Doors LLC will, at its option, provide ONE of the following:

- REPAIR any door without charge.
- REPLACE any door without charge in whatever stage of fitting and/or finishing it was originally supplied by the manufacturer.
- REFUND the price received by the manufacturer for any door.

Unique Custom Doors LLC's maximum liability is limited to the amount of the original purchase price and will not cover the costs of delivery, labor, installation and/or finishing of any replacement door. Unique Custom Doors LLC shall not be liable for doors repaired or replaced without prior written consent. However, written notice of any claim under this guarantee must be given to the manufacturer promptly when discovered, and in any event within the above stated 1 year period after shipment. In the case of a defect reasonably noticeable by inspection of each door, notice must be given within 2 days thereafter and before the door is treated in any manner. Unique Custom Doors LLC shall not be liable for doors repaired, replaced, or altered without Unique Custom Doors LLC prior written consent.

Action on any claim for warp or for telegraphing may be deferred, at the option of Unique Custom Doors LLC, for a period not to exceed 1 year from date of claim. Unique Custom Doors LLC reserves the right to instruct the customer to have all surface bolts on active doors engaged uninterrupted for a declared amount of time before re-evaluating for a potential warping issue.

If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment, to permit conditioning to humidity and temperature. Any door repairs or replacements are to be made at the Unique Custom Doors LLC workshop in Fort Myers, Florida, and the buyer shall, at their expense, return all products directly to that facility for credit, repair or replacement. In the case of item is covered in this warranty, and a credit, repair, or replacement is issued, Unique Custom Doors LLC will not be responsible for the return of the unit(s).

OVERHANG REQUIREMENTS:

Exterior doors must be protected from exposure to weather conditions by having an adequate overhang. An adequate overhang be determined by the orientation, location and exposure of where the unit will be installed by the client. OVERHANGS NEED TO BE GREATER THAN THE DISTANCE FROM THE BOTTOM OF THE SILL TO THE FARTHEST OF THE OVERHANG. For more information reference out " Overhang Requirement" document under resources on our website (www.uniquecustomdoors.com).

RESTRICTIONS TO THIS WARRANTY:

The following restrictions apply to the Unique Custom Doors LLC's warranty: any condition arising from continuous direct exposure to elements, doors located in Florida with a West and Southern orientation (or any combination including these directions) will receive the most direct exposure to the sun and will require more frequent maintenance, any condition arising from the neglect or failure to properly maintain the door., ANY Installation work not performed by the installation instructions provided by Unique Custom Doors LLC contractors.

Restrictions to this warranty - continued: ANY hardware or components not supplied by Unique Custom Doors LLC (if applicable), ANY refinishing, repairs, adjustments, modifications (including but not limited to cutting into mortise and tenon joints) not performed by authorized Unique Custom Doors LLC contractors.

Any condition arising from the neglect or failure to properly maintain the door. Small scratches or rub marks on products that can be removed with sanding are not considered defects.

- Exterior doors not protected by substantial overhang (See Overhang Requirements) and exposed to extreme weather conditions.
- To reduce the chance of warping, checking or cracking, dark-colored finishes should be avoided on instances where the door is exposed to direct sunlight. The sun-light in the afternoon is the worst. Black or dark colors in those situations should be avoided.
- Product in direct sunlight will not be covered by this warranty
- Products subjected to unusual stress or strain such as that resulting from the movement of building components, and/or all related construction materials will not be covered by this warranty.
- Any doors with this exposure in combination with a dark stain and un-adequate protection from elements will not be covered under this warranty.
- Deterioration occurs due to failure to protect the exposed surfaces and edges of the doors in a timely manner.
- The door(s) are installed within, or subject to, high moisture or high humidity environments including, but limited to new homes with uncured plaster; stucco, drywall; concrete or ceramic tile , AC units going through and/or directly in proximity of doors.
- Units subjected to unusual stress or strain (i.e. resulting from the movement of building or building components or resulting from the expansion or contraction of building components).
- If during the installation of the pavers it causes the threshold to rise above the line it was originally installed at, therefore causing the bottom of the door to rub on the threshold.
- Improper storage, handling, installation, use, modification or maintenance.
- Accident, misuse, abuse, alterations, improper handling, operation or cleaning.
- Normal wear and tear from product usage or age.
 - Normal wear, fading or discoloration of finish from product usage, age, or exposure to direct sunlight.
- Failure to follow finishing instructions (see "Finishing Instructions" under resources on our website at www.uniquecustomdoors.com).
- Failure to follow installation guidelines (see "Installation Guidelines" under resources on our website at www.uniquecustomdoors.com).
- Acts of God (unavoidable weather patterns).
- Acid Rain or other corrosive elements. ◦ Salt Spray, including exposure to coastal weather conditions.
- Damage caused by high-volume humidity (condensation, frost and mold)
- Conditions outside the product or finish design limitations.
- Damage caused by inappropriate finished, solvents, brick wash or cleaning chemicals.
- Finish failure or any other losses arising from defects in the existing building or residential structure will not be covered under this warranty.
- Finish failure due to the product being installed in direct sunlight and/or under inadequate overhand protection specified in our Overhang Requirement will not be covered under this warranty.